

SAGE MANOR RETREAT SPACE TERMS AND CONDITIONS - HOSTS

Welcome to Sage Manor Retreat Space Retreat, your ultimate destination for a luxury retreat space getaway. By making a reservation you agree to comply with the following booking policy and terms and conditions.

Please also refer to your host guide for more general information regarding costings, location, inclusions and package options.

1. Reservation and Booking Process:

- 1.1. Reservations can be made via, email or phone.
- 1.2. All reservations are subject to availability.

2. Minimum Stay Requirements:

- 2.1. There is a minimum stay requirement of 2 nights for all bookings.
- 2.2. Minimum stay requirements may vary during peak seasons, holidays, and special events.

3. Payment:

- 3.1. A deposit of \$2000 is required to confirm a reservation.
- 3.1a – A second part payment of \$2500 is due 90 days prior to your event.
- 3.2. The remaining balance must be settled at least 21 days before the check-in date.
- 3.3. Payments can be made via credit card, direct bank transfer, or other methods specified by Sage Manor Retreat Space Retreat.

4. Cancellation and Refund Policy:

- 4.1. Cancellations made more than 150 days before the check-in date will receive a full refund of the deposit.
- 4.2. Cancellations made between 150-1 days before the check-in date will result in the forfeiture of the deposit.
- 4.3. No-shows or early check-outs are non-refundable.

5. Check-in and Check-out:

- 5.1. Check-in time is 12:00-12:30 PM – Hosts
Check-in time retreat guests from 2.30pm
- 5.2. Check-out time is 1.00PM.
- 5.3. Requests for early check-in and late check-out are subject to availability and may incur extra charges.

6. Security Deposit:

- 6.1. Not applicable for this rental type.

7. Occupancy and Additional Guests:

- 7.1. Sage Manor has a maximum occupancy limit in the main house of 10 guests and Kookaburra Cottage 4.
- 7.2. Additional guests beyond the specified occupancy may require approval and could incur additional charges.

8. House Rules:

8.1. Guests must adhere to all house rules provided by Sage Manor Retreat Space Retreat.

8.2. Smoking is strictly prohibited inside the premises.

8.3. Pets are not allowed.

8.4 All equipment must be looked after and returned to the location it came from. Included in your rental is enough bolsters, straps, blocks, blankets for a group of 14 participants.

8.5 The Fire Pit and Fireplace (Internal) are not to be left unattended under any circumstances and must be extinguished.

9. Maintenance and Repairs:

9.1. Guests should promptly report any maintenance issues or damages to Sage Manor Retreat Space Retreat staff.

9.2. Sage Manor Retreat Space Retreat retains the right to access the property for maintenance and repairs during a guest's stay.

10. Liability:

10.1. Sage Manor Retreat Space Retreat is not liable for accidents, injuries, or losses occurring on the premises.

10.2. Guests are advised to secure their belongings and valuables.

11. Force Majeure:

11.1 Sage Manor Retreat Space Retreat acknowledges that unforeseen circumstances may arise that are beyond our control, such as natural disasters, acts of terrorism, political unrest, pandemic outbreaks, and other events classified as "force majeure." In such cases, Sage Manor Retreat Space Retreat may need to modify or cancel bookings. We will make every effort to communicate changes promptly and work towards finding suitable solutions. Please note that force majeure events are not subject to our regular cancellation policy.

12. Changes to Booking Policy:

12.1. Sage Manor Retreat Space Retreat reserves the right to modify the booking policy and terms and conditions at any time. An up to date set of Terms and Conditions will always be available on the front page of our website.

By confirming a reservation with Sage Manor Retreat Space Retreat, you acknowledge that you have read, understood, and agreed to the booking policy and terms and conditions outlined above.

Please enjoy your stay and immerse yourself in the tranquillity of Sage Manor Retreat Space.